

North Valley Hospital District

Okanogan County Public Hospital District No. 4

North Valley Hospital/Clinic Division; and North Valley Long Term Care Division

The public was invited to attend in person or virtually with Google Meet.:

Meeting ID meet.google.com/sic-eriq-aak Phone Numbers (US)+1 406-426-3728 PIN: 145 389 807#

Remote attendance was available by audio only.

The meeting was located at the Tonasket School District Boardroom located at
35 DO Hwy 20 E., Tonasket WA 98855

Board of Commissioners Special Board Meeting

July 11, 2023 8:30 AM

Vision

Exceptional care that enhances the well-being of our communities.

Mission

Cultivate healthcare rooted in compassion, stewardship, and excellence.

Values

Trust-Accountability-Integrity-Safety-Diversity-Viability

Board Members in attendance:

| | |
|-------------------------|-------------|
| Jean Pfeifer, President | Adam Tibbs |
| Jerry Bradley, V.P. | Vicki Lewis |
| Dick Larson, Secretary | |

District Administrative Team in attendance:

| | |
|--------------------------|--------------------------------|
| John McReynolds, CEO | Jeanette Hamilton, HR Director |
| Matthew Matthiessen, CFO | Teresa Webber, Exec. Asst. |
| Marcia Naillon, CNO | |

Facilitator- Tricia Roscoe, Strategic Planning Consultant

Call to Order- J. Pfeifer called the meeting to order at 8:33am. There were a few public attendees who attended virtually.

Agenda: Board of Commissioners Strategic Planning Retreat

J. McReynolds welcomed everyone and stated his goal for the retreat of developing a Strategic Plan that will be endorsed by the Board of Commissioners with a cadence of work for the District to do.

T. Roscoe asked participants to introduce themselves and share their passion for NVHD. She shared her hopes for the day which included developing actionable priorities.

T. Roscoe presented slides and facilitated discussions on the Strategic Planning efforts and milestones prior to the retreat; Current State Summary; Self-Assessment of Strengths and Weaknesses/Gaps, Core Challenge and Unique Opportunity; Key Stakeholder Interviews.

At 11:28am the group took a lunch break, D. Larson was not in attendance for the remainder of the meeting. The meeting resumed at 12:03pm.

The information received during the planning efforts was compiled by T. Roscoe and presented as four Priority Areas of Focus:

1. Drive quality and experience
2. Recruit and retain talent
3. Expand access to critical services
4. Enhance stewardship

Attendees discussed each priority, how to define success in the priority, how to overcome barriers to achieve success, and tasks to accomplish in the next 12 months. T. Roscoe will take the ideas and thoughts from this discussion and input into the Strategic Planning document.

J. McReynolds noted he plans to share the draft Strategic Plan at the leadership meeting on Thursday, July 13th. The District will keep the priorities aligned while building the 2024 budget. The attendees discussed how and when to share the plan's measure the success. Once endorsed by the Board, the plan will be shared at Medical Staff.

In closing, J. McReynolds noted the progress at the retreat provided a good start for the District to put a more concrete plan together. He expressed appreciation for all the time and effort T. Roscoe put into helping develop the plan.

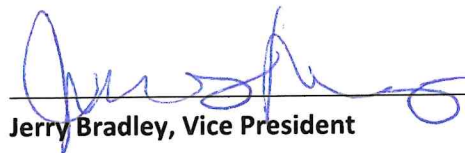
Attendees shared pros and cons for the day's retreat. T. Roscoe recapped action items to move forward on.

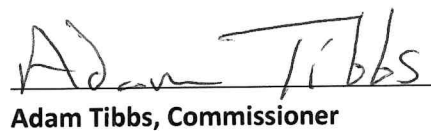
Meeting adjourned at 1:17pm.

COMMISSIONERS

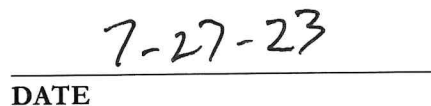

Jean Pfeifer, President


Dick Larson, Secretary


Jerry Bradley, Vice President


Adam Tibbs, Commissioner


Vicki Lewis, Commissioner


DATE